



## TeamQuest Surveyor® Training

Are you looking for a refresher course? Wanting to train additional staff on TeamQuest solutions? Looking to upgrade your TeamQuest abilities? TeamQuest University is designed to enhance the skills of current users as well as bringing new users into the fray.

- Effectively leverage TeamQuest Surveyor in your environment.
- Get quick ROI from your investment in TeamQuest.
- Use the solution to start saving money right away.
- Get up to speed on new capabilities.

TeamQuest IT Service Optimization (ITSO) solutions help you make the right decisions at the right time. You get continuous, scalable and automated service optimization, delivering agility and impressive business performance via the most cost-efficient IT environment possible. Business risk is minimized, performance is maximized, and costs are contained.

I now know what Surveyor is capable of. The instructor's capability to adapt to the level of insight and experience of the students was exceptional.

### - OBJECTIVES -

Students who complete this course are able to demonstrate the following proficiencies:

- Explain how TeamQuest Surveyor works with TeamQuest CMIS and other data sources
- Connect TeamQuest Surveyor to a variety of database types to make data accessible for reporting
- Configure user privileges to achieve your objectives
- Analyze out-of-the-box report structures to determine the report options that are available to end users
- Build custom reports
- Format reports using HTML templates
- Share reports with others
- Perform ongoing administration of Performance Surveyor

### - FORMAT -

Live classroom instruction in a training environment:

- 3.5 days hosted at TeamQuest headquarters in Clear Lake, Iowa.
- Networking with CEO, CTO, Engineers, VP of Marketing.
- Lecture guided by TeamQuest Global Services experts.
- Interactive Q&A.
- Hands-on learning activities based on real-world scenarios.
- Review assessments to ensure that learning objectives are met.

**REGISTER TODAY!**  
[teamquest.com/training](http://teamquest.com/training)