

Preliminary TTS 2012 Agenda
Sunday, April 22

6:00 – 8:30 pm	On-site Registration	Waterfall Deck
6:30 – 8:30 pm	Welcome Reception	Waterfall Deck

Monday, April 23

7:00 – 8:00	Registration and Breakfast	Calusa Terrace
8:00 – 8:30	Jerred Ruble, President & CEO, TeamQuest Opening Remarks and CEO Welcome, 10 th Anniversary of TTS	Calusa E-H
8:30 – 9:30	Thomas Bittman, Gartner Ten Steps to Building Private Cloud Services	Calusa E-H
9:30 – 9:45	Break	Calusa Foyer
9:45 – 10:30	Scott Adams & Perry Stupp, TeamQuest – The TeamQuest Plan for Accelerating Your Business	Calusa E-H
10:30 – 11:30	Dave Wagner & Boyd Stowe, TeamQuest – Accelerating Capacity Management Value with TeamQuest Surveyor	Calusa E-H
11:30 – 12:30	Lunch	Calusa Terrace
12:30 – 1:30	Dessert in Demo Room	Calusa A, B
1:45 – 2:45	Executive Panel with Gartner Analyst Thomas Bittman	Calusa E-H
2:45 – 3:00	Break	Calusa Foyer
3:00 – 3:45	<i>Breakout Sessions</i>	
	Management Case Studies – Jeff Schultz, TeamQuest – Managing Means Measuring	Blue Heron
	Technical Case Studies – Jim Smith, TeamQuest – How Derived Tables Can Help with Analysis & Reporting	Calusa C
	How-to Session – Nell Owens, MISO – Modeling Database Consolidation	Great Egret
3:45 – 4:30	<i>Breakout Session</i>	
	Management Case Studies – Ron Potter, TeamQuest – Capacity Management: It's Not Rocket Science	Great Egret
	Technical Case Studies – Leonid Grinshpan, Oracle – How Oracle uses TeamQuest Software for Enterprise Applications Capacity Planning	Calusa C
	How-to Session – Ankur Hajare, WellPoint – Presenting Performance and Capacity Data to Senior Management	Blue Heron

5:00 – 7:00	Demo Room/Networking	Calusa A, B
7:00	Dinner	Royal Palm Courtyard
8:00	Entertainment	Estero Ballroom
Tuesday, April 24		
7:00 – 8:00	Breakfast	Calusa Terrace
8:00 – 9:00	J.P. Garbani, Forrester – New Challenges in Capacity Management and Planning	Calusa E-H
9:00 – 10:00	Aron Ralston – 127 Hours	Calusa E-H
10:00 – 10:15	Break	Calusa Foyer
10:15 – 11:15	Susan Cramm, Valuedance® – Closing the IT Demand-Supply Gap	Calusa E-H
11:15 - Noon	Karl Steger, Wells Fargo & Dave Wagner, TeamQuest – Performance Surveyor at Wells Fargo: A Case Study	Calusa E-H
Noon	Lunch	Calusa Terrace
1:00 – 1:45	<i>Breakout Sessions</i>	
	Management Case Studies – Rey Rios, TeamQuest – Accelerate your IT Maturity with Your TeamQuest Solution	Great Egret
	Technical Case Studies – Carlos Toscano, TeamQuest – Optimizing the TeamQuest CMIS	Blue Heron
	How-to Session – Jeff White, Data Center, Inc. – Getting the Right Workloads Defined is the Key to Successful Capacity Planning	Calusa C
2:00 – 2:45	<i>Breakout Sessions</i>	
	Management Case Studies – Jerry Goldman, LSAC & Ron Potter, TeamQuest – One ITSO Disciple’s Journey toward Continual Service Improvement	Great Egret
	Technical Case Studies – Pascal Wallenius, TeamQuest – What’s New in TeamQuest IT Service Analyzer/Reporter	Blue Heron
	How-to Session – Jalal Noorzaje, JCPenney, Inc. – Monitoring & Managing IBM Power Series with TeamQuest	Calusa C
2:45 – 3:00	Break	Calusa Foyer

3:00 – 3:45	<i>Breakout Sessions</i>	
	Management Case Studies – John Micielica, FIS – Transforming Technical Data into Business Information	Blue Heron
	Technical Case Studies – Michael Sparks – Replacing Forgotten Systems with Commodity Hardware	Calusa C
	How-to Session – Scott Johnson, TeamQuest – Automated Capacity Analysis with TeamQuest AutoPredict	Great Egret
4:00 – 4:45	<i>Breakout Sessions</i>	
	Technical Case Studies – Bob Lohr, USPTO & Joe Rich, TeamQuest – Monitoring the End User Experience	Calusa C
	How-to Session – Brad Miller, Syniverse Technologies, Inc. – TeamQuest Alarms - Simplifying Chaos	Blue Heron
	How-to Session – Cheryl Wenner, NCR – Accelerate Performance Management with Automatic Updates of TeamQuest Products	Great Egret
5:00 – 5:30	Closing Ceremonies	Calusa E-H
	2012 Presentation of ITSO Award	
	Survey Drawing	
	TTS 2013 Announcement	
6:30	Dinner	Cypress Courtyard

Wednesday, April 25

8:00 – Noon	<i>Training Sessions</i>	
	The NEW TeamQuest Administration Console - Jim Smith & Tim Wietecha, TeamQuest	Captiva A
	Introduction to Performance Surveyor - Boyd Stowe & David Wagner, TeamQuest	Captiva B
1:00 - 5:00	<i>Training Sessions</i>	
	VMware Environments: From Monitoring to Modeling - Mike DenHartog & Vern Steidl, TeamQuest	Captiva A
	Introduction to Performance Surveyor - Boyd Stowe & David Wagner, TeamQuest	Captiva B

Thursday, April 26

8:00am - 5:00 pm	<i>Training Sessions</i>	
	TeamQuest Model: Advanced Modeling Scenario - Tim Wietecha, TeamQuest	Captiva A
	TeamQuest Troubleshooting Techniques - Jim Smith, TeamQuest	Captiva B