



TeamQuest Corporation

Employee-owned

Headquarters in the Midwest

All development and support inside the U.S.

Specialization in IT Service Optimization

Customers

Lockheed Martin

USAF

US Army

LA County

USPTO

IRS

DFAS-ISO

OSD/DOD

SAIC

CSC

NetServices

MODOT

Many others

TeamQuest Government Solutions

Specialized software for maximizing the performance and minimizing the cost of government IT infrastructure

OMB: Build a business case for project funding

The Office of Management and Budget (OMB) requires business cases demonstrating the value of a project before it can receive funding. TeamQuest can support your business cases by providing objective, accurate data to justify technology purchases and substantiate requests. TeamQuest software provides the information needed to make confident decisions regarding server consolidation projects, re-allocation of underutilized IT resources, and hardware upgrades.

FEA: Support ITIL best practices

The Federal Enterprise Architecture (FEA) supports the adoption of ITIL in an effort to control costs and optimize the delivery of IT services. Comprised of seven core areas, ITIL offers structured, scalable, common sense processes that organizations should adopt and adapt to fit their own environment. TeamQuest software supports the ITIL framework, focusing primarily in the Capacity Management and Service Level Management areas of Service Delivery.

Law: Make it FIPS 140-2 compliant

Many federal sites are required to use FIPS 140-2-validated encryption for network communications. TeamQuest government solutions were created specifically for the federal government, and use software modules from RSA Security that have been validated by NIST as FIPS 140-2 compliant. When used in accordance with the associated Security Policy, TeamQuest government solutions are capable of using these FIPS 140-2-validated modules to encrypt network communications between components.



TeamQuest Government Solutions

A suite of three integrated software products designed to improve service delivery and minimize costs for government IT organizations

TeamQuest Performance Software

TeamQuest Performance Software is a suite of three products that can be used individually or in combination to address a variety of needs. The products scale to thousands of servers in complex, heterogeneous and virtualized environments.

TeamQuest Model, capacity planning using analytic modeling

- Justify upgrades
- Right-size hardware purchases
- Consolidate servers with confidence
- Properly test and provision services before putting them into production
- Predict application performance under varying loads
- Increase utilization while maintaining service levels
- Avoid outages and slow response time
- Understand which IT components are likely to be the weakest links

TeamQuest View, historical and real-time performance analysis

- Detect bottlenecks before users are impacted
- Investigate causes of slowdowns
- Spot linear and cyclical trends
- Analyze data from all tiers in your data center together
- Analyze end-to-end performance
- Track service levels
- Drill down to users and process activity at the time of a problem
- Explore cause-effect relationships

TeamQuest On the Web, Web-based reporting

- Access performance reports from anywhere through a standard browser
- Automatically distribute reports to management
- Report performance against required service levels
- Analyze up-to-the-minute and historical performance of servers, applications, and end-to-end response

TeamQuest Network Encryption Feature



- Enables the use of FIPS 140-2 validated software to encrypt network communications between TeamQuest components