

Higher investment in IT improves hospital business performance

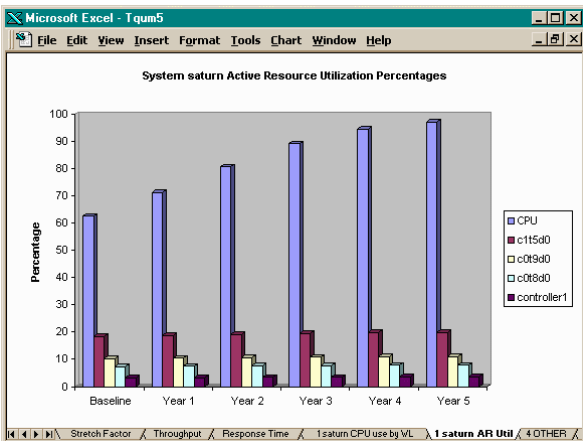
-- "The Economics of IT & Hospital Performance,"
PricewaterhouseCoopers, LLP

TeamQuest software is integral to the Scott & White capacity planning strategy and supplies the modeling structure. For our architecture, that means ensuring that IT requirements are met 100 percent of the time.

-- Scott & White Hospital and Clinic

Capacity planning is the key to maintaining or improving IT service quality while containing costs.

-- "The Capacity Planning Software Market,"
Forrester



HEALTH CARE

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Healthcare and IT Capacity Planning

The Challenge

The speed at which healthcare IT is growing is mind-boggling. The rising urgency to respond to market drivers, such as consumer-directed healthcare, EMR (the need for transparency and information exchange), changing business models, and government regulations, has quickened the pace of IT response.

Likewise, IT plays an important role in the very real need to improve patient safety, operating efficiencies, productivity, and costs, which directly impacts business performance.

These mounting pressures have CDOs allocating greater portions of their operating budgets to IT infrastructure. As IT investment grows, so grows the scrutiny on IT performance.

Healthcare IT Needs Capacity Planning

As IT infrastructure expands to support new and evolving business needs, careful and deliberate planning is critical. Unattended, IT can become a morass of complex, disparate technologies that fall short of expectations and lead to wasteful spending.

Using capacity planning strategies, healthcare IT organizations stabilize service delivery, reduce risks, and enhance business performance.

Capacity planning offers a methodical, objective process of determining the IT resources necessary to support changing business requirements.

TeamQuest Provides Tier One Capacity Planning Software

TeamQuest capacity planning software helps IT organizations accurately predict the impact of changing business practices and events on the IT infrastructure.

Using TeamQuest software, IT organizations more accurately plan and provision resources needed to support the business. This objective analysis provides the foundation for a sound, persuasive business case for proposed IT solutions.

The ability to forecast demand, predict performance, and optimize the use of existing infrastructure translates into greater efficiencies, improved patient safety, reduced risk, and increased ROI.