

How to Gather Chargeback Usage Data

John Seifert, Enterprise Performance Specialist

- Simple View of the Financial process
- TeamQuest overview for chargeback
- TeamQuest workload's for chargeback
- Gathering chargeback data
- Value of TeamQuest for chargeback

Simple View - Financial Process

Budgeting

Plan future IT expenditure

Reduces risk of over-spending

Cost are Predictable

Reliable year to year Financial Management

Accounting

Track and Manage IT spending

Financial analyses to gauge efficiency

Determine areas where cost savings

Aid Management in the decisions

Charging

Assign costs to IT Services

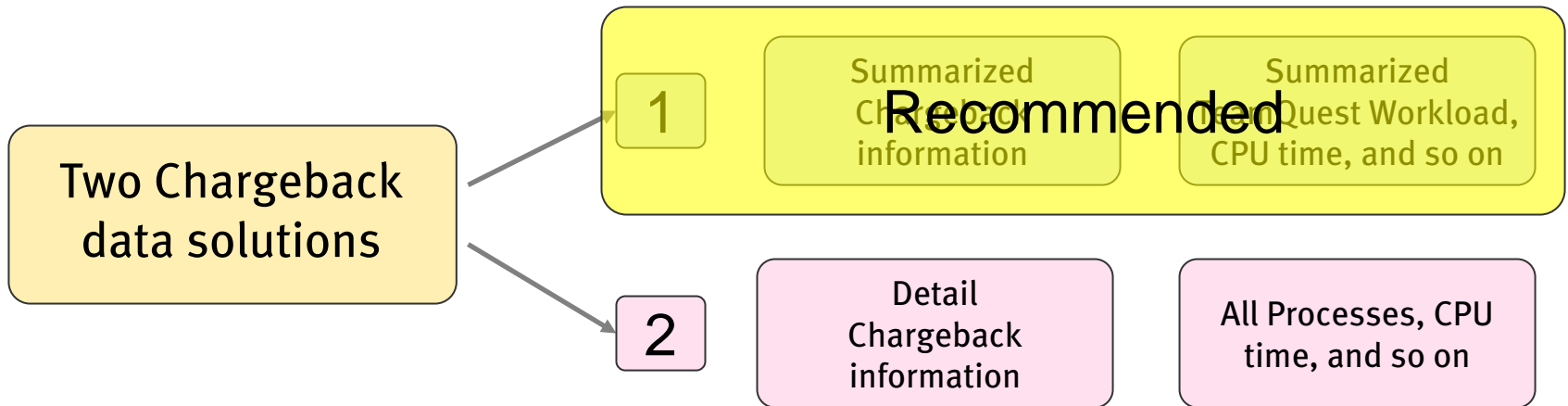
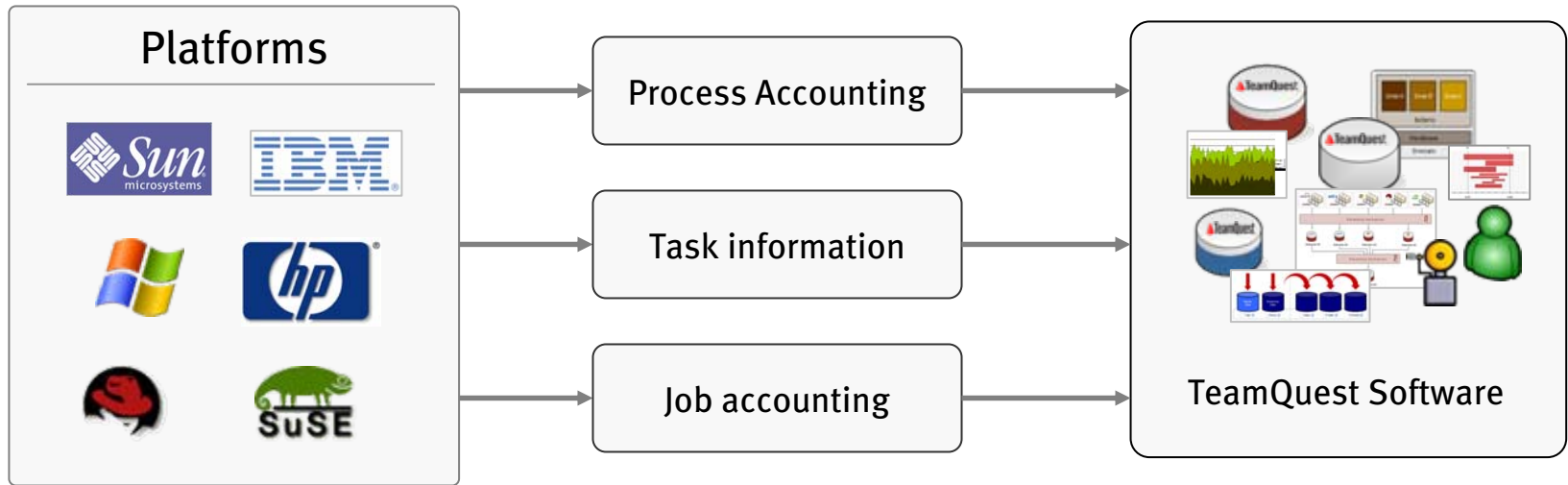
Set Rates and Charges

Collection usage metrics

Provide Billing or Usage reporting

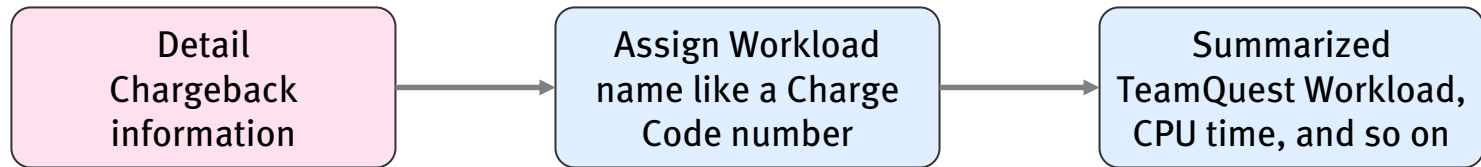
Encourage IT users strategically

TeamQuest Overview - Chargeback



TeamQuest Workload - Chargeback

- How would Chargeback use a TeamQuest Workload?

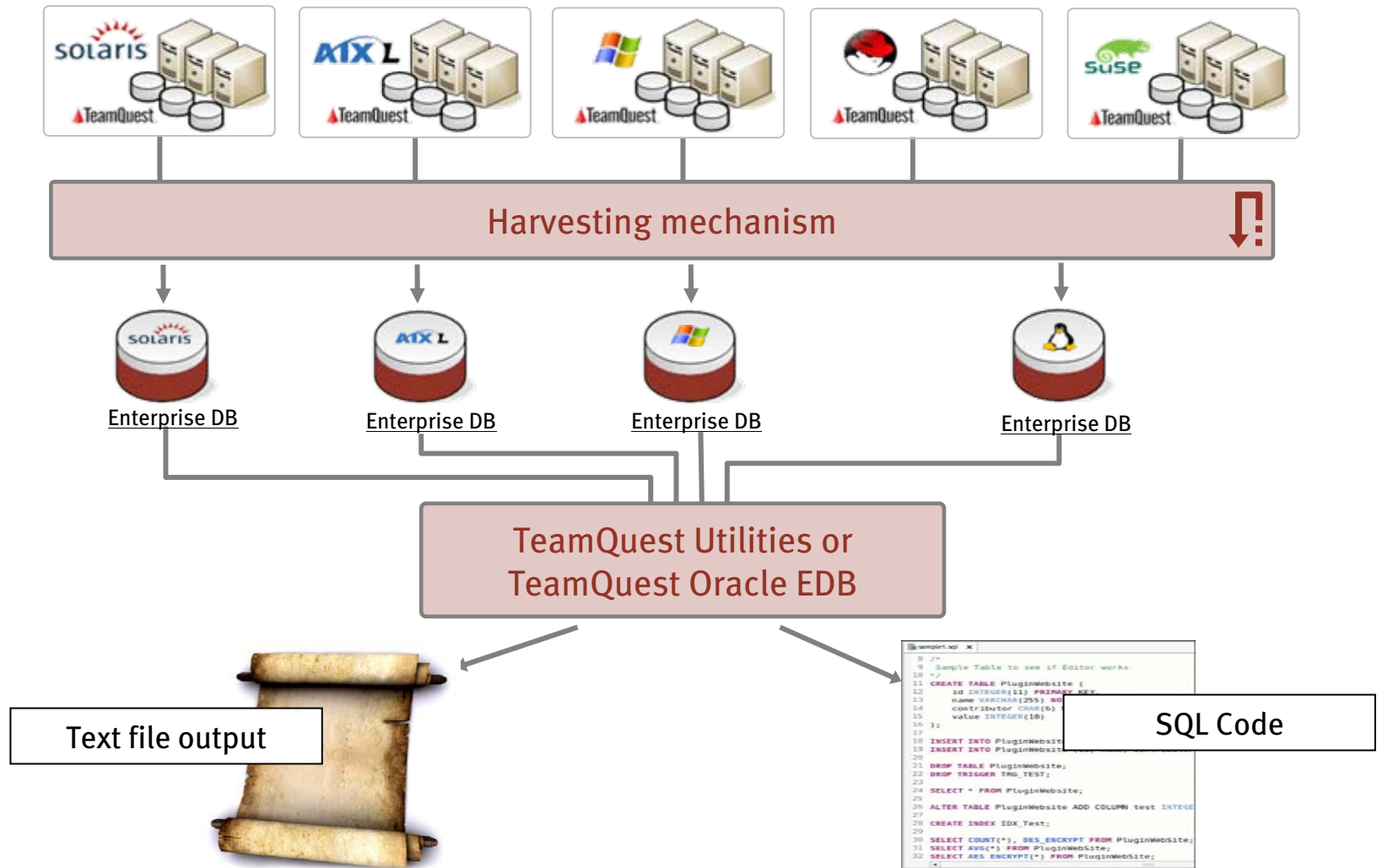


The screenshot displays the TeamQuest View interface for a Solaris process. It shows a list of workloads on the left and a detailed view of a workload on the right. The detailed view includes a table with columns for Row, System, Time, workload:Chargeback, usrcpu, and syscpu.

Row	System	Time	workload:Chargeback	usrcpu	syscpu
Summary	clsol2	Jun 22, 2007 11:40:00	<Multi>	00:01.81	00:01.04
1	clsol2	Jun 22, 2007 11:40:00	CC301	00:00.05	00:00.03
2	clsol2	Jun 22, 2007 11:40:00	CC302	00:00.15	00:00.04
3	clsol2	Jun 22, 2007 11:40:00	CC511	00:00.01	00:00.00
4	clsol2	Jun 22, 2007 11:40:00	CC701	00:00.70	00:00.36
5	clsol2	Jun 22, 2007 11:40:00	CC702	00:00.00	00:00.00
6	clsol2	Jun 22, 2007 11:40:00	CC709	00:00.00	00:00.00
7	clsol2	Jun 22, 2007 11:40:00	CC800	00:00.43	00:00.08
8	clsol2	Jun 22, 2007 11:40:00	CC904	00:00.00	00:00.00
9	clsol2	Jun 22, 2007 11:40:00	CC999	00:00.47	00:00.53

Chargeback Data Collection

- Gathering Summary or Detail Chargeback data



The Value of TeamQuest - Chargeback

- TeamQuest already gathers the data for Capacity planning, performance analysis and Management Reporting.
- TeamQuest workloads give an easy way to assign charge codes.
- TeamQuest automates the collection and centralization of the chargeback data.
- Chargeback Billing and Reporting applications can easily access the Chargeback usage data.

TeamQuest On Demand Webinar

To return to the TeamQuest website, simply close this presentation. For any questions you may have about this webinar, please send an email to PR@teamquest.com

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For Capacity Planning solutions please call:

Corporate Offices and Americas
+1 800-551-8326

Europe, Middle East, Africa
+46 (0) 31 80 95 00

Asia Pacific
+61 3 9641 2288

United Kingdom
+44 (0) 1865 338031