



## TeamQuest Predictor® Training

Are you looking for a refresher course? Wanting to train additional staff on TeamQuest solutions? Looking to upgrade your TeamQuest abilities? TeamQuest University is designed to enhance the skills of current users as well as bringing new users into the fray.

- Effectively leverage TeamQuest Predictor in your environment.
- Get quick ROI from your investment in TeamQuest.
- Use the solution to start saving money right away.
- Get up to speed on new capabilities.

TeamQuest IT Service Optimization (ITSO) solutions help you make the right decisions at the right time. You get continuous, scalable and automated service optimization, delivering agility and impressive business performance via the most cost-efficient IT environment possible. Business risk is minimized, performance is maximized, and costs are contained.

The hands-on interaction with TeamQuest Predictor solidified the lecture concepts.

### - OBJECTIVES -

Students who complete this course are able to demonstrate the following proficiencies:

- Install and perform ongoing administration of TeamQuest Predictor.
- Identify the TeamQuest CMIS data collectors that are required to create a model input file or automated modeling output.
- Configure automatic modeling using the AutoPredict Service.
- Create system models that accurately reflect the hardware and work that you want to model.
- Proactively maintain service levels by using TeamQuest Predictor to identify and resolve capacity issues before they occur.
- Generate reports that demonstrate how changes will affect service levels.

### - FORMAT -

Live classroom instruction in a training environment:

- 3.5 days hosted at TeamQuest headquarters in Clear Lake, Iowa.
- Networking with CEO, CTO, Engineers, VP of Marketing.
- Lecture guided by TeamQuest Global Services experts.
- Interactive Q&A.
- Hands-on learning activities based on real-world scenarios.
- Review assessments to ensure that learning objectives are met.

**REGISTER TODAY!**  
[teamquest.com/training](http://teamquest.com/training)